# Fix Security Error for Permissions Manager

When connecting to Permissions Manager (https://bmirdsdp/DP/) for the first time, some users may see a connection security error because the SSL version used by DP it out-of-date. Below are samples of the error from different browsers and instructions on bypassing the errors.
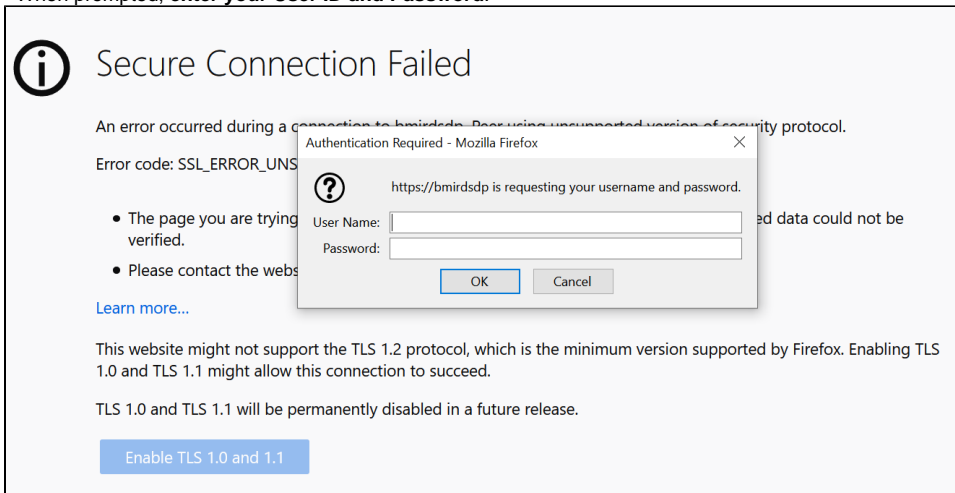
Firefox

Use the instructions below if you are accessing Permissions Manager with the Firefox browser.

1. When prompted with the "Secure Connection Failed" error, **click the "Enable TLS 1.0 and 1.1" button**:
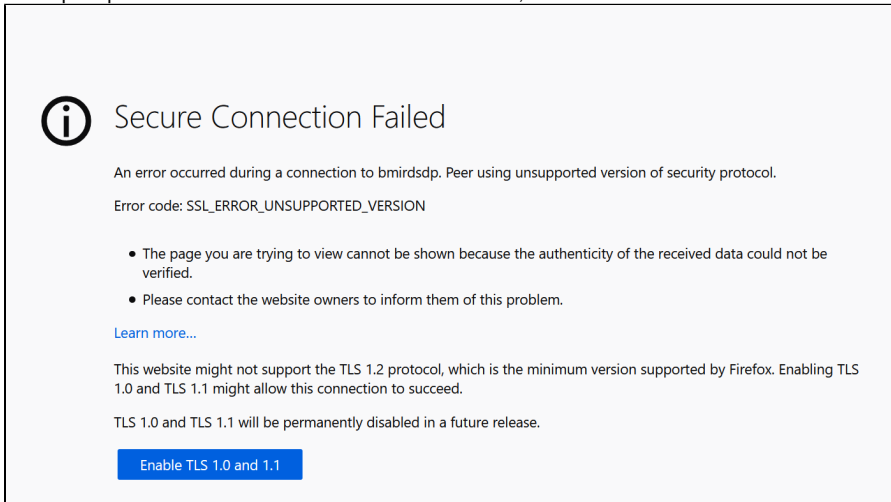
2. - When prompted, **enter your User ID and Password**:


3. Make sure to **disable any pop-up blockers** or allow popups from "bmirdsdp". Firefox may prompt you about popups at the top of the window if you need to disable them to see the Permissions Request link.
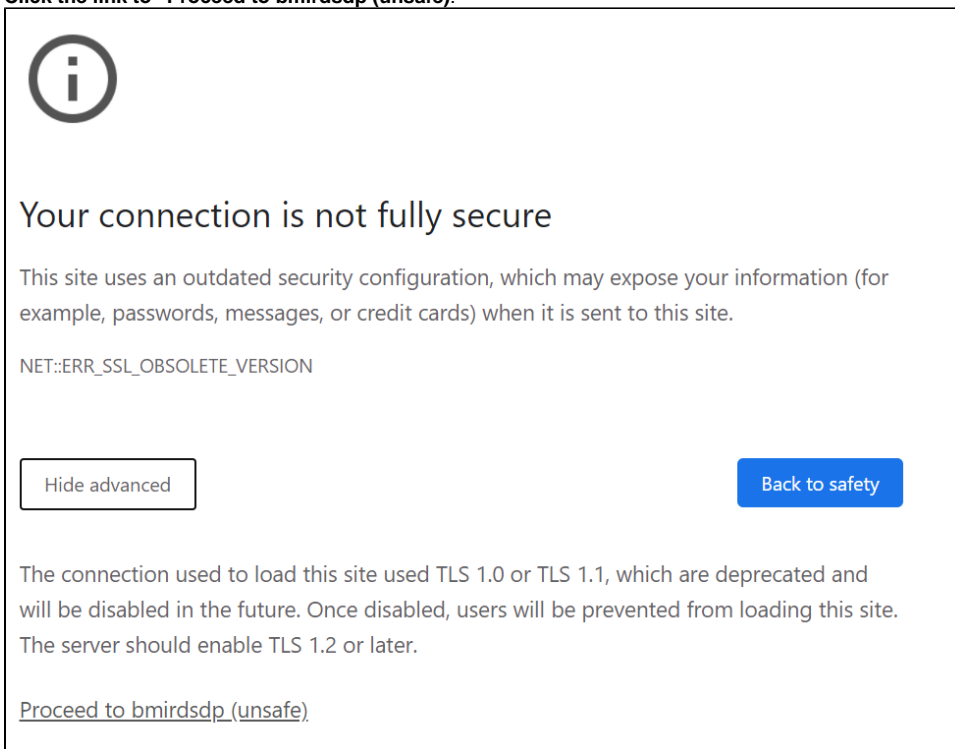
Chrome

Use the instructions below if you are accessing Permissions Manager with the Chrome browser.

1. When prompted with the "Your connection is not secure" error, **click the "Advanced" button**:
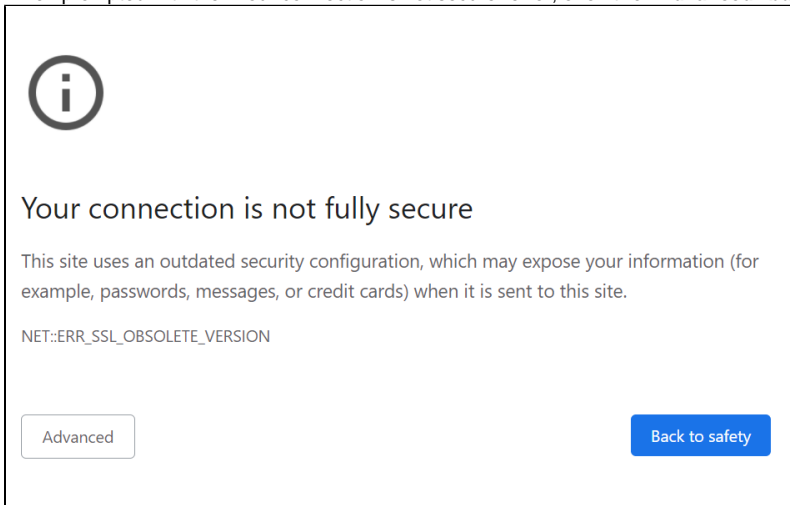
2. **Click the link to "Proceed to bmirdsdp (unsafe)**:

Related articles

- Managing Folder Permissions
- BeMyIT Store
- Change the Owner or Resource Managers of an Existing Resource
- Managing Group Membership
- Fix Security Error for Permissions Manager